

# Price Discovery in Waiting Lists: A Connection to Stochastic Gradient Descent

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# Price Discovery in Waiting Lists

## **Waiting times serve as prices in waiting lists**

- Agents choose among items and associated waiting times
- Can be similar to standard competitive equilibria

## **Waiting list mechanisms are commonly used**

- e.g., public housing, organ allocation,...

## **Natural price discovery process**

- Planner does not set prices
  - Prices determined by endogenous queue lengths
  - Prices adjust with each arrival
    - Similar to Tâtonnement – price increases with demand (agents join queue), decreases with supply (items arrive)
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# Example – Queueing for One Item

- Single item, arrives at Poisson rate 1
- Agents arrive at Poisson rate 2
  - Agents observe the queue length, can join the queue or leave
  - Quasilinear utility

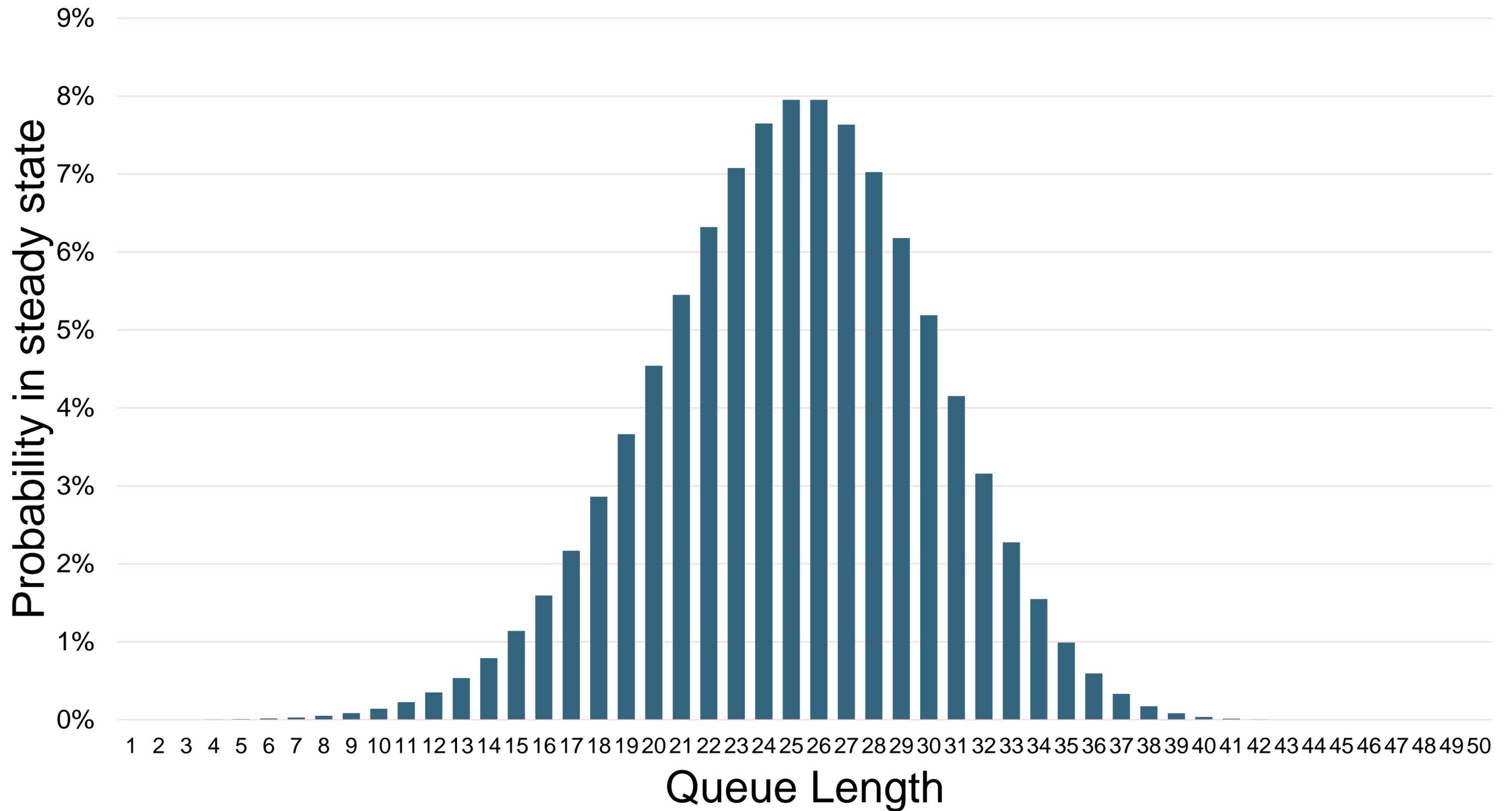
$$v - 0.02 \cdot w$$

with  $v \sim U[0,1]$  i.i.d.

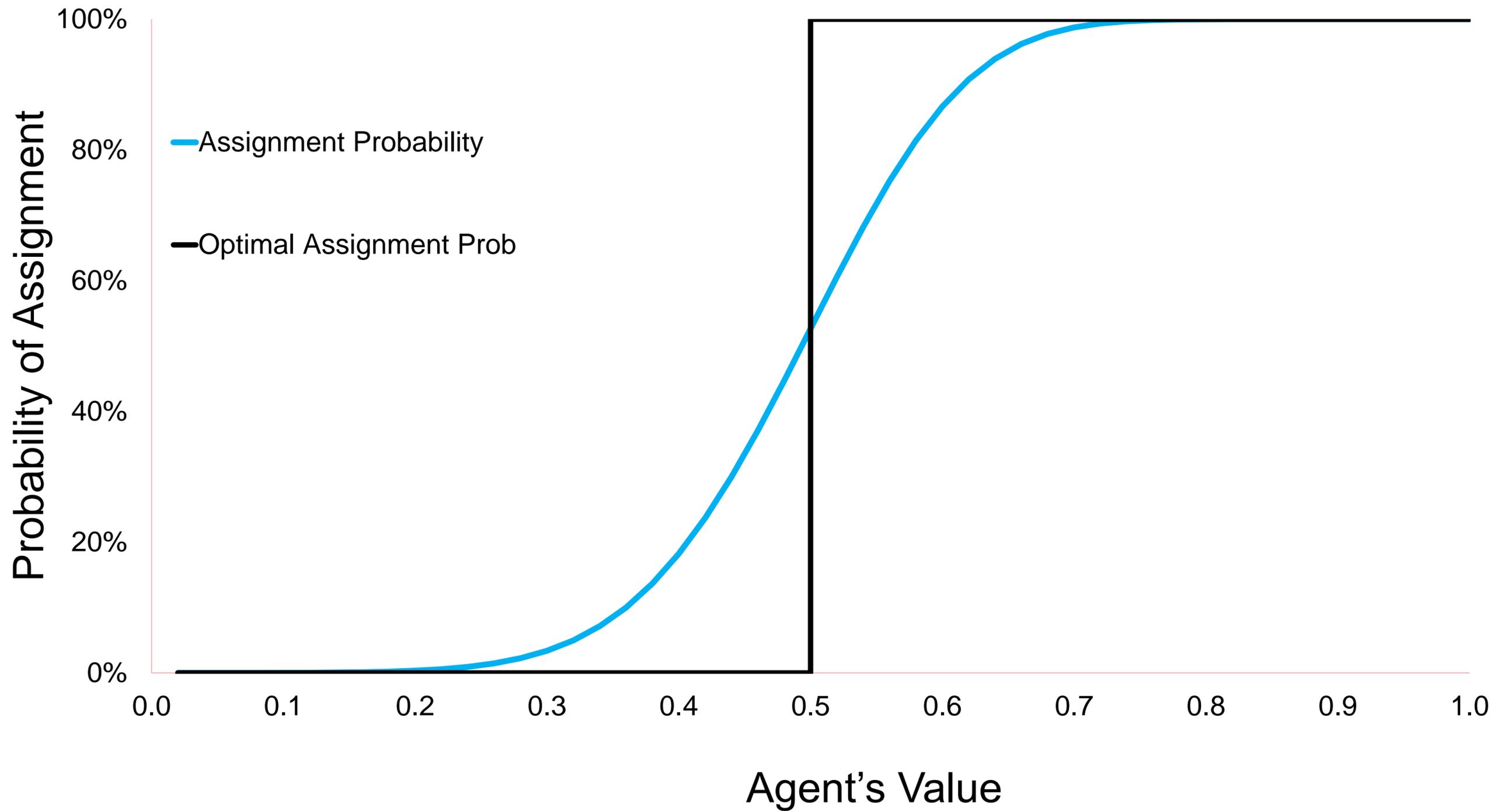
## Static benchmark:

- Collect all items and agents that arrive until (large) time  $T$
  - Assigning agents if  $v \geq 1/2$  maximizes allocative efficiency
  - Market clearing price is  $p^* = 1/2$
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# Example – One Item



# Example – One Item



# Price Discovery in Waiting Lists

**Question: Allocative efficiency under fluctuating prices**

**Main Result: Loss from price fluctuations is bounded by the *adjustment size***

- Bound is (almost) tight
- Conditions for when the loss is negligible

**Methodological contribution:**

- Price adaptation as a stochastic gradient descent (SGD)
- Duality, Lyapunov functions

**Price rigidity: tradeoff between learning speed and overreaction**

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# Related Work

## **Dynamic matching mechanisms:**

- Leshno (2017), Baccara Lee and Yariv (2018), Bloch and Cantala (2017), Su and Zenios (2004), Arnosti and Shi (2017), Loertscher Muir Taylor (2020).

## **Convergence of tâtonnement processes using gradient descent:**

- Cheung Cole and Devanur (2019), Cheung Cole and Tao (2018), Cole and Fleischer, (2008), Uzawa (1960).
- Correa and Stier-Moses (2010), Powell and Sheffi (1982).

## **Cost of fluctuations:**

- Asker Collard-Wexler and De Loecker (2014), De Vany (1976), Carlton (1977), and Carlton (1978).
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# Model

**Items:** Arrive according to Poisson process, total rate  $\mu = 1$

- Finite number of items  $J_\emptyset = \{1, 2, \dots, J\} \cup \{\emptyset\}$
- With probability  $\mu_j$  arriving item is of type  $j$

**Agents:** Arrive according to Poisson process with total rate  $\lambda$

- Agent type  $\theta \in \Theta$ , drawn i.i.d. according to distribution  $F$
- Possibly uncountably many or finitely many types

**Quasi-Linear Utility:**

- $u_\theta(j, w)$  is the utility of type  $\theta$  agent assigned item  $j$  with wait  $w$

$$u_\theta(j, w) = v(\theta, j) - c(w)$$

- Agents can leave immediately (balk) to obtain utility  $v(\theta, \emptyset) = 0$
  - Values are private information
  - $v(\theta, j)$  is bounded;  $c(\cdot)$  is smooth, strictly increasing and convex or concave
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# Assignments and Allocative Efficiency

## Assignments $\eta$

Let  $\eta_t \in J_\emptyset$  denote the item assigned to agent who arrived at  $t$

## Allocative efficiency

$$W(\eta) = \liminf_{T \rightarrow \infty} \frac{1}{|\mathcal{A}_T|} \sum_{t \in \mathcal{A}_T} v(\theta_t, \eta_t)$$

## Optimal allocative efficiency

$$W^{OPT} = \mathbb{E} \left[ \sup_{\eta} W(\eta) \right]$$

- Restricting attention to assignments  $\eta$  that satisfy a no-Ponzi condition
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# The Waiting List Mechanism

Separate queue for each item  $j \in J$

- First Come First Served (FCFS) assignment policy
- Agents who join a queue wait until assigned (no reneging)

Choice of agent  $\theta$  who observes  $\mathbf{q}$ :

$$a(\theta, \mathbf{q}) = \operatorname{argmax}_{j \in \mathcal{J} \cup \{\emptyset\}} \left\{ v(\theta, j) - \mathbb{E}[c(w_j) | \mathbf{q}] \right\}$$

- Observes all queue lengths  $\mathbf{q} = (q_1, \dots, q_J)$
  - Can join any queue, or leave unassigned
- 
- Simplified version of public housing assignment
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# The Waiting List Mechanism

Separate queue for each item  $j \in J$

- First Come First Served (FCFS) assignment policy
- Agents who join a queue wait until assigned (no reneging)

Choice of agent  $\theta$  who observes  $\mathbf{q}$ :

$$a(\theta, \mathbf{q}) = \operatorname{argmax}_{j \in \mathcal{J} \cup \{\emptyset\}} \left\{ v(\theta, j) - p_j(\mathbf{q}) \right\}$$

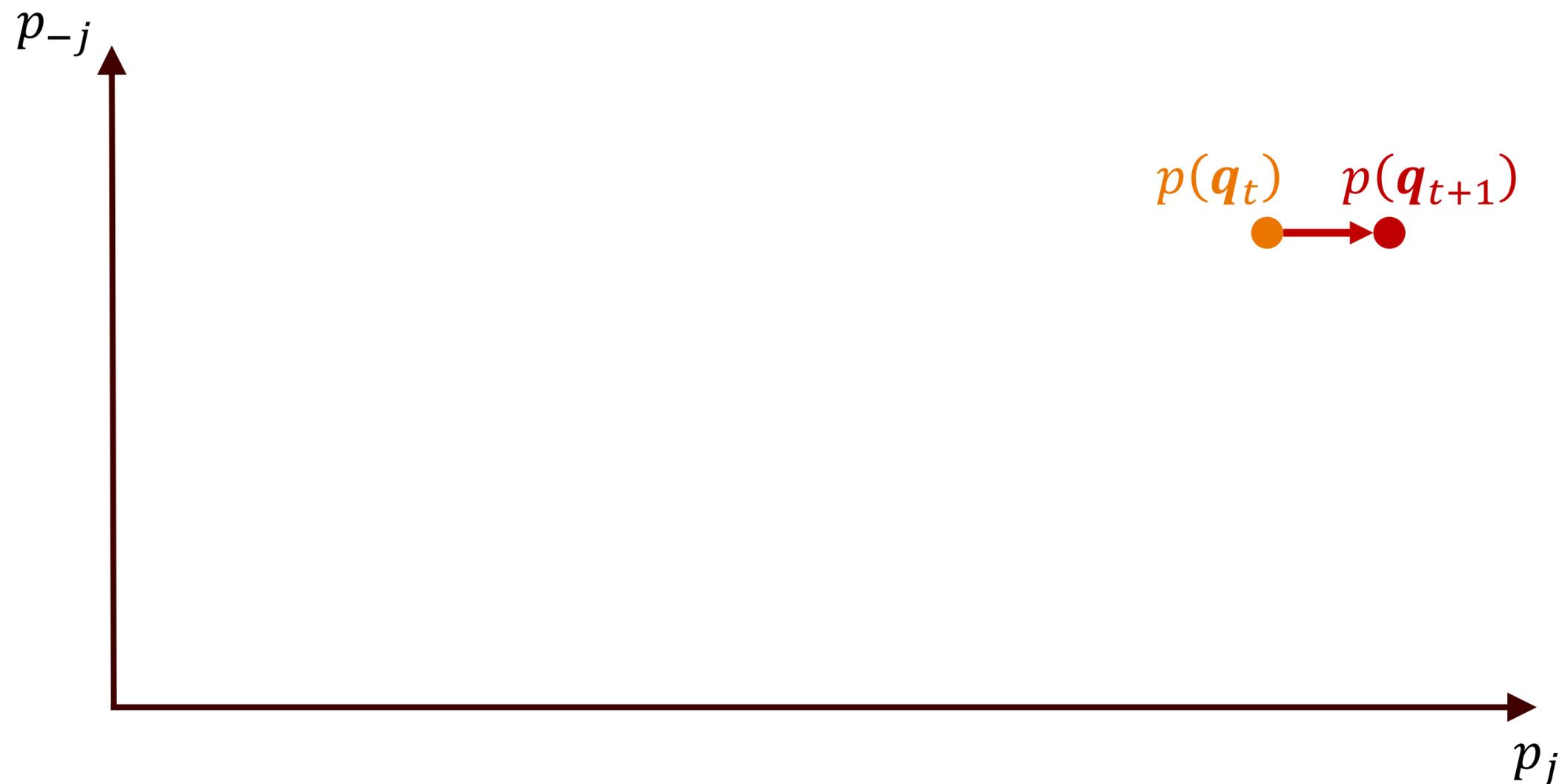
- Observes **state-dependent prices**:

$$p_j(\mathbf{q}) = p_j(q_j) = \mathbb{E}[c(w_j) | q_j]$$

- Simplified version of public housing assignment
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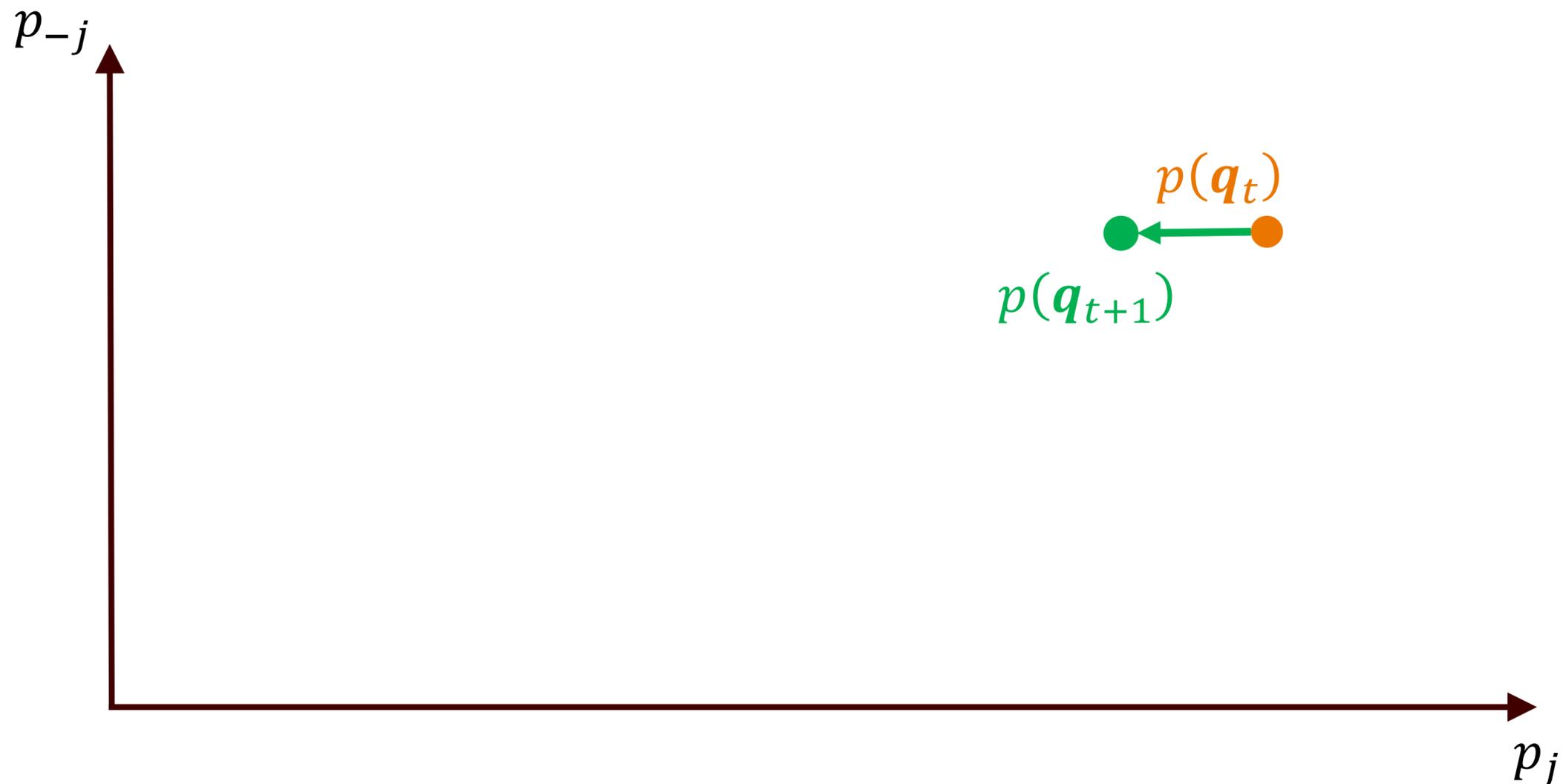
# Stochastic Price Adaptation

Transition if agent arrives, sees queue lengths  $q_t$ , joins queue  $j$



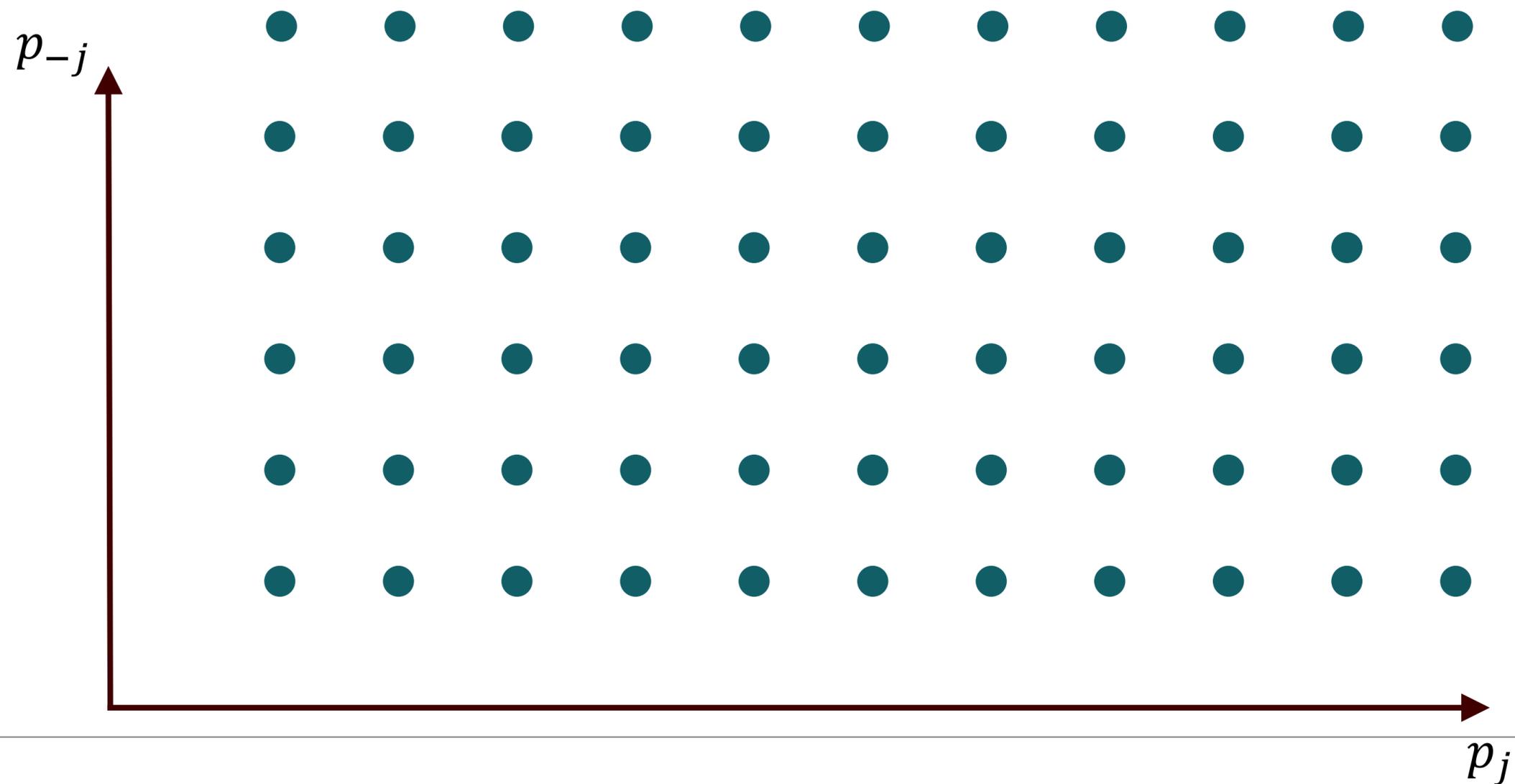
# Stochastic Price Adaptation

Transition if item  $j$  arrives, assigned to an agent in queue  $j$



# Stochastic Price Adaptation

- Allocative efficiency  $W^{WL}$  is the expected match value under the steady state distribution
- When there are  $>2$  items, the steady state distribution is not tractable



# The Waiting List Mechanism

- The expected allocative efficiency under the waiting list is

$$W^{WL} = \mathbb{E}[W(\eta^{WL})]$$

- Adjustment size  $\Delta$  is defined by

$$\Delta = \max_{j \in \mathcal{J}} \max_{1 \leq q \leq q_{\max}} \{p_j(q) - p_j(q - 1)\}$$

- If waiting costs are linear  $c(w) = c \cdot w$ , then

$$\Delta = c / \mu_{\min}$$

is the cost of waiting for one item arrival.

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# Main Result: Bounding Allocative Efficiency

*Theorem 1:*

Allocative efficiency under the waiting list is bounded by

$$W^{WL} \geq W^{OPT} - \frac{\lambda + 2}{2\lambda} \Delta$$

# Main Result: Bounding Allocative Efficiency

*Theorem 1':*

Suppose  $p^* > 0$  for any market clearing  $p^*$ ;  $c(\cdot)$  is linear.

Then, allocative efficiency under the waiting list is

$$W^{WL} \geq W^{OPT} - \Delta - \varepsilon$$

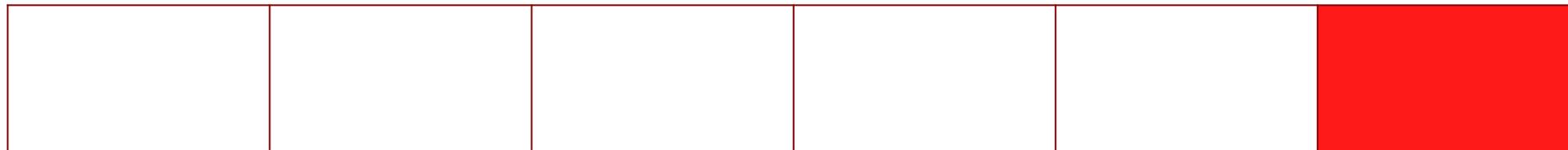
**The allocative efficiency loss is bounded by the cost of waiting for one item arrival**

- High loss if an apartment arrives monthly, low loss if apartments arrive daily

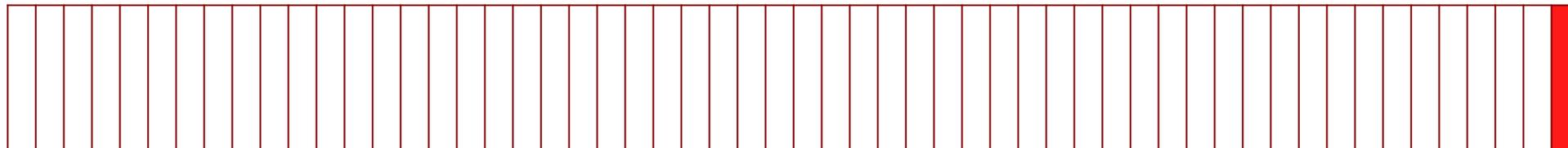
# Main Result: Intuition

**Suppose  $p^*$  = cost of waiting six months**

- If apartments arrives monthly, corresponding queue length is 5
- Each arrival significantly changes the price



- If apartments arrive daily, corresponding queue length is 180
- Each arrival slightly changes the price



# Relation to Static Assignment

Let  $W^*$  be the optimal allocative efficiency in the corresponding static assignment problem:

$$\begin{aligned} W^* = & \max_{\{x_{\theta j}\}_{\theta \in \Theta, j \in \mathcal{J}}} \sum_{j \in \mathcal{J}} \int_{\Theta} x_{\theta j} v(\theta, j) dF(\theta) \\ & \text{subject to } \sum_{j \in \mathcal{J}} x_{\theta j} \leq 1, x_{\theta j} \in [0, 1] && \forall \theta \in \Theta \\ & \int_{\Theta} \lambda x_{\theta j} dF(\theta) \leq \mu_j && \forall j \in \mathcal{J} \end{aligned}$$

*Proposition:*

$$W^{OPT} = W^*$$

# Duality for the Static Assignment

*Lemma (Monge-Kantorovich duality):*

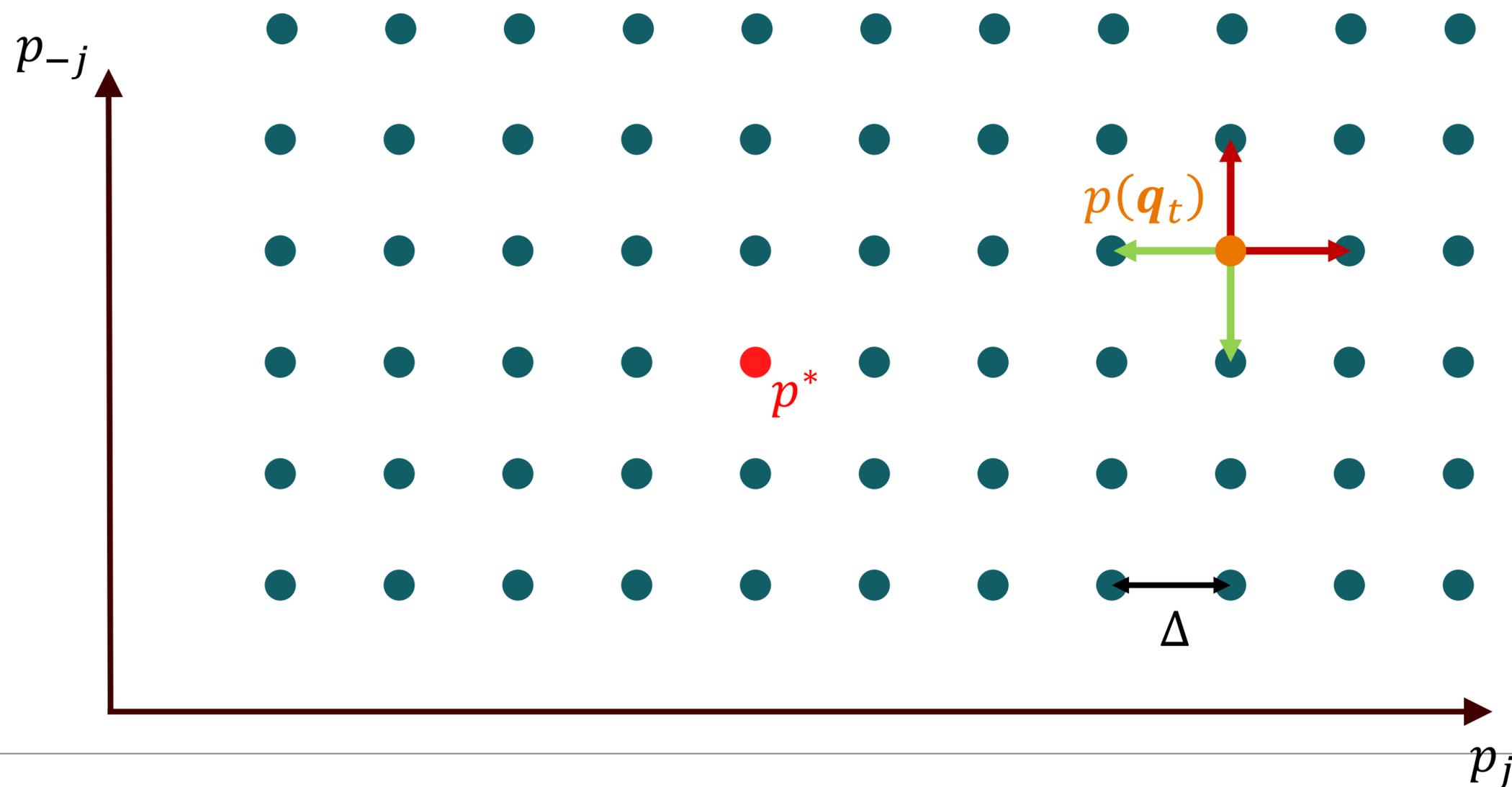
$$\min_{p \geq 0} h(p) = W^*$$

for

$$h(p) = \int_{\Theta} \max_{j \in J \cup \{\emptyset\}} [v(\theta, j) - p_j] + \frac{1}{\lambda} \sum_{j \in J} \mu_j p_j$$

# Relation to Stochastic Gradient Descent

- Let  $p^*$  denote optimal static prices
- Prices  $p(q_t)$  change when an **item arrives**, or **agent arrives**
- $\Delta$  is the maximal adjustment size



# Relation to Stochastic Gradient Descent

The expected adjustment is

$$\mathbb{E}[q_{j,t+1} - q_{j,t}] = \frac{\lambda}{1 + \lambda} \int_{\Theta} \mathbf{1}_{\{a(\theta, \mathbf{q}_t) = j\}} dF(\theta) - \frac{1}{1 + \lambda} \mu_j$$

which is a sub-gradient of the dual objective

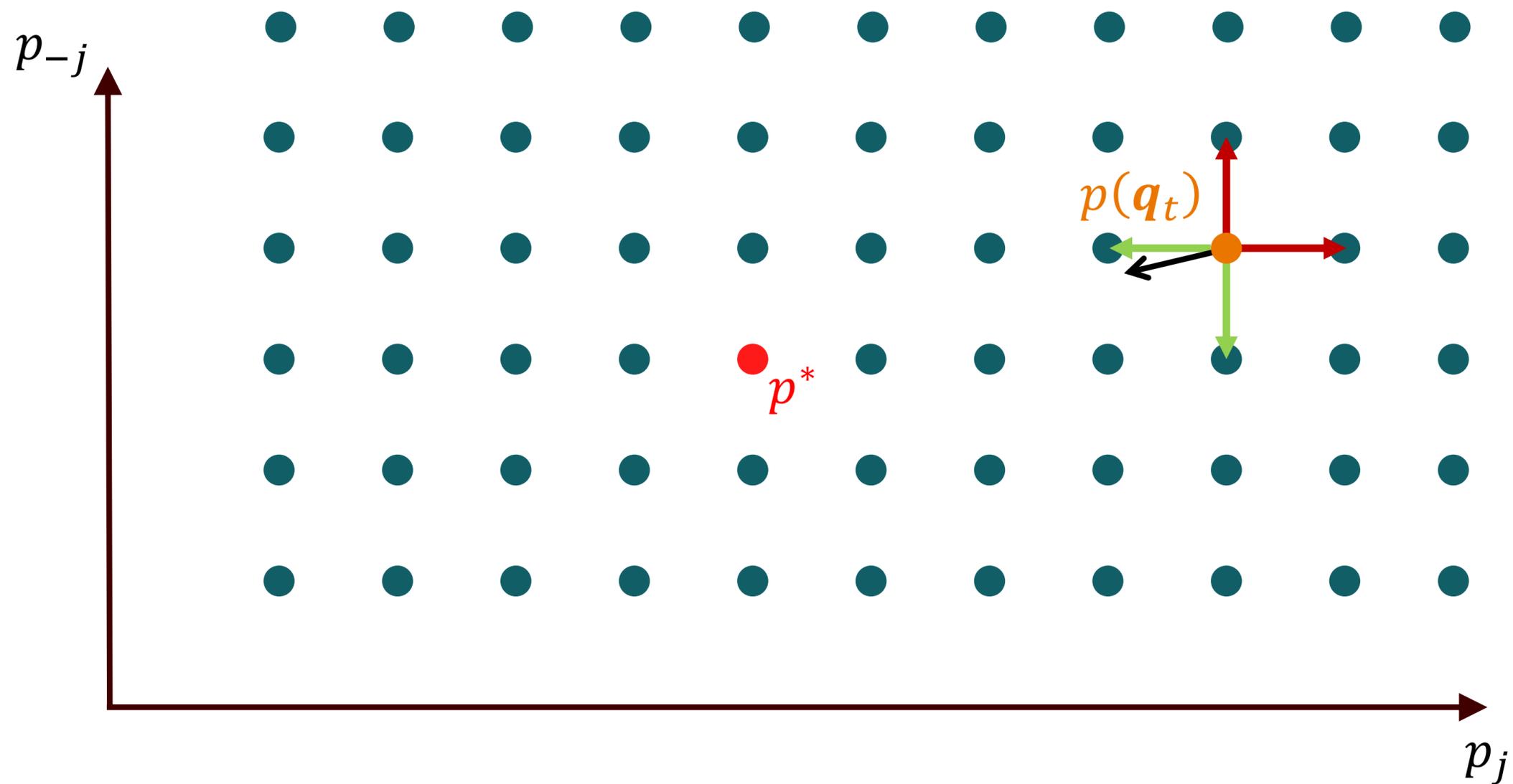
$$h(\mathbf{p}) = \int_{\Theta} \max_{j \in \mathcal{J} \cup \{\emptyset\}} [v(\theta, j) - p_j] dF(\theta) + \frac{1}{\lambda} \sum_{j \in \mathcal{J}} \mu_j p_j$$

That is, the expected step is in direction of a gradient decent

- Works for deep learning
  - Unlike when SGD is used for optimization, step size  $\Delta$  is fixed and does not shrink to 0
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# Relation to Stochastic Gradient Descent

- Prices moves towards  $p^*$  in expectation



# Proof Sketch

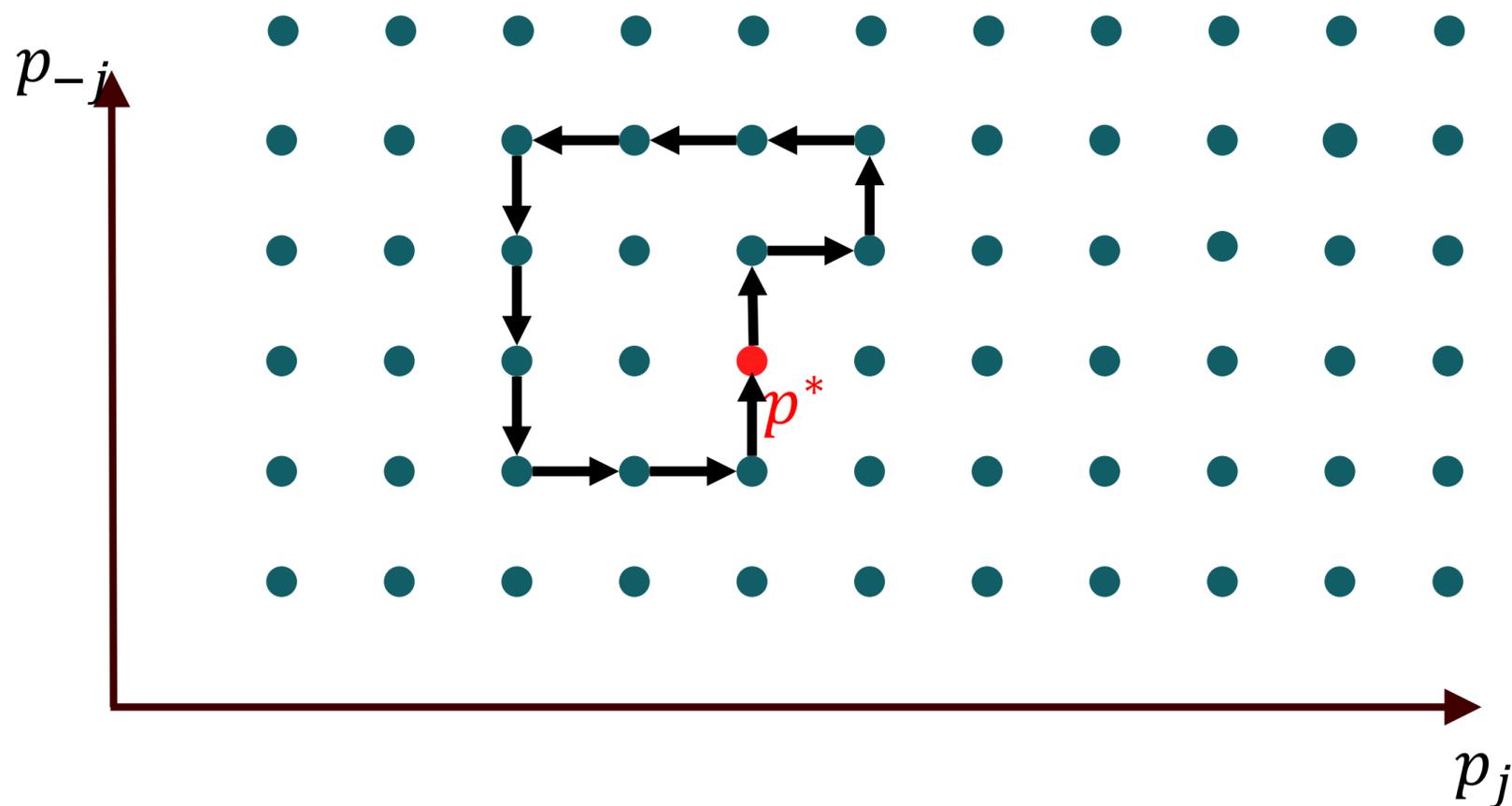
- Define a Lyapunov function  $L(q)$  such that  $\nabla L(q) = p(q)$
- Decompose the value generated from each arrival:

$$\begin{aligned} \mathbb{E}[v(\theta_t, a(\theta_t, \mathbf{q}_t)) | \mathbf{q}_t] &\geq \frac{\lambda}{\lambda + 1} W^* \\ &\quad - \underbrace{L(\mathbf{q}_t) - \mathbb{E}[L(\mathbf{q}_{t+1}) | \mathbf{q}_t]}_{\text{(I) Change in Potential}} \\ &\quad - \underbrace{\frac{2 + \lambda}{2(1 + \lambda)} \Delta}_{\text{(II) loss}} \end{aligned}$$

# Proof Sketch

- Over many periods, the potential term cancels out

$$\frac{1}{T} \sum_{t=t_0}^T [L(\mathbf{q}_t) - L(\mathbf{q}_{t+1})] = \frac{1}{T} (L(\mathbf{q}_{t_0}) - L(\mathbf{q}_T)) \approx 0$$



# Proof Sketch

- Decompose the value generated from each arrival:

$$\begin{aligned} \mathbb{E}[v(\theta_t, a(\theta_t, \mathbf{q}_t)) | \mathbf{q}_t] &\geq \frac{\lambda}{\lambda + 1} W^* \\ &\quad - \underbrace{L(\mathbf{q}_t) - \mathbb{E}[L(\mathbf{q}_{t+1}) | \mathbf{q}_t]}_{\text{(I) Change in Potential}} \\ &\quad - \underbrace{\frac{2 + \lambda}{2(1 + \lambda)} \Delta}_{\text{(II) loss}} \end{aligned}$$

- After canceling (I), the loss per period is bounded by (II)
    - Bound is independent of  $\mathbf{q}_t$ , implying we do not need to calculate the stationary distribution
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# When is the Loss High?

*Proposition 2:*

For any number of items  $J$  there exist an economy where allocative efficiency is

$$W^{WL} \approx W^{OPT} - \Delta$$

# Example of High Loss

- Agents  $\Theta = J$ , each agent only wants the corresponding item

$$v(\theta, j) = \mathbf{1}_{\{\theta=j\}}$$

- Identical arrival rates of items and corresponding agents
  - Loss when an agent arrives and price is too high (maximal queue length)
  - Loss proportional to  $\Delta = c/\mu_j$ 
    - Queue lengths follow an unbiased reflected random walk
    - Queue lengths  $q_j = 0, 1, 2, \dots, 1/\Delta$  equally likely in steady state
    - Probability of hitting the boundary is roughly  $1/1/\Delta$ .
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# When is the Loss Low?

## *Theorem 3:*

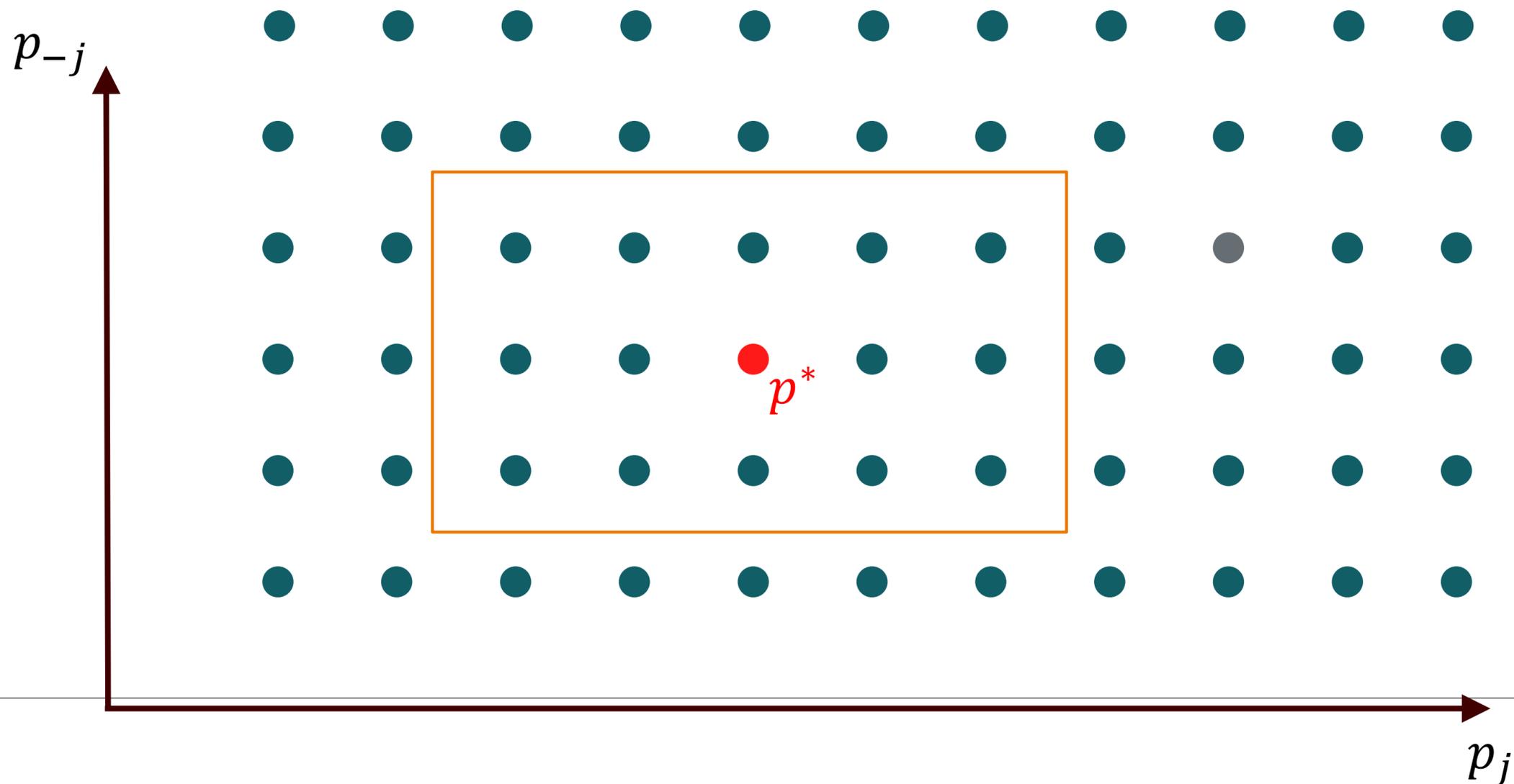
Consider an economy with finitely many agent types and linear waiting costs  $c(w) = c \cdot w$ . Suppose there is a unique market clearing price. Then there exist  $\alpha, \beta, c_0 > 0$  such that for any  $c < c_0$

$$W^{WL} \geq W^{OPT} - \beta e^{-\alpha/\Delta}$$

- Note: an economy with finitely many agents generically has a unique market clearing
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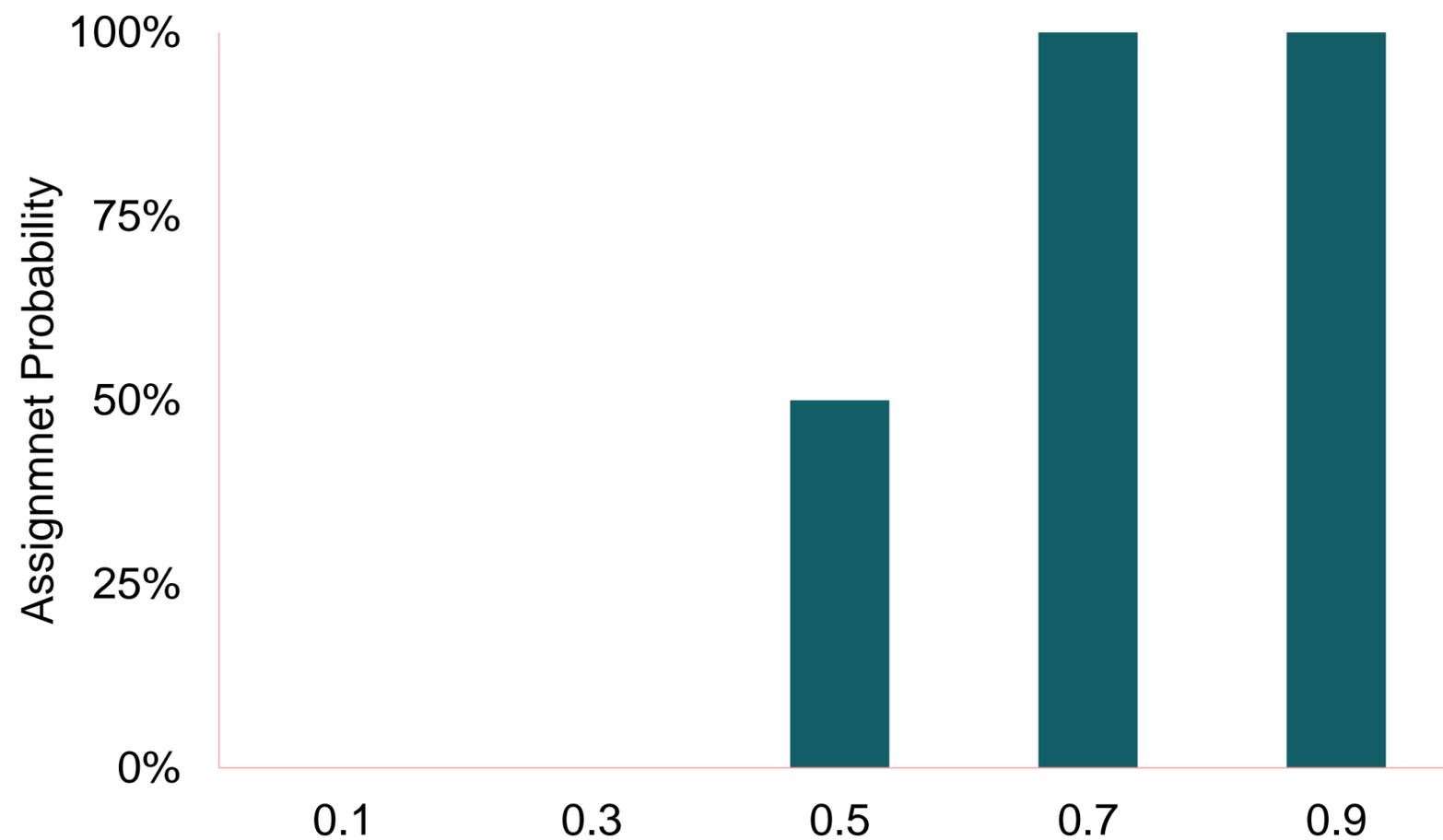
# Theorem 3: Stronger Concentration

- If the dual is unique, no loss within a neighborhood of  $p^*$ 
  - Agents only take items they are assigned under the optimal assignment with positive probability
- Biased random walk towards  $p^*$



# Theorem 3: Stronger concentration

- If the dual is unique, no loss within a neighborhood of  $p^*$
- Biased random walk towards  $p^*$



# Optimal Adjustment Size and Price Rigidity

**Consider a planner who can set prices,**

**but does not know the distribution of agent preferences**

- Agents arrive over time, can learn from choices of past agents
- Finite horizon  $T$

**A simple pricing SGD pricing heuristic:**

- Increase price of item  $j$  by  $\Delta$  when an agent chooses  $j$
  - Decrease the price of item  $j$  by  $\Delta$  at rate proportional to supply
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# Optimal Adjustment Size and Price Rigidity

*Theorem:*

The allocative efficiency of SGD pricing with adjustment size  $\Delta = 1/\sqrt{T}$  is at least

$$W_T^{WL} \geq W_T^* - o(\sqrt{T})$$

- Choice of intermediate  $\Delta$  balances two sources of loss:
  - Smaller  $\Delta$  implies less loss from price fluctuations
  - Larger  $\Delta$  implies less transient loss during initial learning
- $o(\sqrt{T})$  is the minimal possible loss (Devanur et al. 2019)

# Optimal Adjustment Size and Price Rigidity

## Attractive simple pricing heuristic

- Efficiency guarantees
- Algorithm can operate continuously, even if demand changes
- No knowledge required, apart from frequency of changes

## Naturally occurring pricing rigidity

- Prices continuously adjust, unaware of changes in demand
    - e.g., do Fed announcements affect demand for Italian food?
  - Slow reaction when demand does change
    - Algorithm unsure whether it observes new demand patterns or noise
  - No need for menu costs, rational inattention, etc.
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# Conclusion

- Analysis of allocative efficiency in waiting lists
    - Simple, natural price adaptation process
  - Connection to stochastic gradient descent
    - Bounds through Lyapunov functions
  - Random fluctuations cause an efficiency loss
    - Simple price adaptation policy can do well
    - Loss depends on the “adjustment size” – how much one arrival changes prices
  - Pricing heuristic generates slow response to demand changes
-